



Are you OK?

Emergency Contacts

If you or someone you know is in immediate danger call 999 for emergency services (ambulance, police or fire).
The University's Security and Response Team contact number is 01334 46 8999

Health Issues

Illness or injury

Contact your **GP practice** or visit the **University of St Andrews Health Hub [webpage](#)** or call 01334 465777.
NHS 24: 111.

Mental health

Contact your **GP practice** or email [theasc@](mailto:theasc@st-andrews.ac.uk) or call 01334 462 720 for an appointment with **Student Services**.

Need to talk?

Advice and Support Centre (the ASC):
[theasc@](mailto:theasc@st-andrews.ac.uk) or 01334 462020
BMA: helpline 0330 123 1245
Breathing Space (6pm-2am): 0800 838 587
Chaplaincy: [chaplaincy@](mailto:chaplaincy@st-andrews.ac.uk) or 01334 462866
Nightline: [nightline@](mailto:nightline@st-andrews.ac.uk) or 01334 462266
Samaritans: 116 123
Text Shout on 85258

Sexual health

For information about sexual health services and appointments contact **Sexual Health NHS Fife** directly on 01592 647979.

Academic Issues

School Queries

MBChB Phase 1
(including BSc Hons)
and **MBChB Phase 2**
[medteaching@](mailto:medteaching@st-andrews.ac.uk)
ScotGEM
[mbchb-scotgem@](mailto:mbchb-scotgem@st-andrews.ac.uk)

Module or course concerns

Contact a **class rep**, **module coordinator**, **year lead** or **personal tutor**.

Need academic adjustments?

To discuss potential adjustments in relation to a diagnosed disability contact the **disability team:**
[disability@](mailto:disability@st-andrews.ac.uk)

Need skills and studying help?

For Peer Supported study contact **PALS:** [palsmed@](mailto:palsmed@st-andrews.ac.uk)

Other Issues

Student Services A-Z of support

www.st-andrews.ac.uk/students/advice/personal/

Housing

Contact [accommodation@](mailto:accommodation@st-andrews.ac.uk) or call 01334 462510

Commuting

www.st-andrews.ac.uk/study/support/commuter-students/

Money

Contact [moneyadvice@](mailto:moneyadvice@st-andrews.ac.uk) or [theasc@](mailto:theasc@st-andrews.ac.uk)

IT

Contact [itservicedesk@](mailto:itservicedesk@st-andrews.ac.uk)

Feeling Isolated?

Contact **Peer Support** [peersupport@](mailto:peersupport@st-andrews.ac.uk)
There are also various **societies** to meet people
www.yourunion.net/activities/societies

Relationship Issues or Conflict

Contact the [theasc@](mailto:theasc@st-andrews.ac.uk) or [mediation@](mailto:mediation@st-andrews.ac.uk)

Pastoral Support and Bereavement

[chaplaincy@](mailto:chaplaincy@st-andrews.ac.uk) or 01334 462866

LGBT+ Resources

www.saintslgbt.com or email [SaintsLGBT@](mailto:SaintsLGBT@st-andrews.ac.uk)

BAME Resources

www.yourunion.net/representation/networks/explore/bame/

Student Union Supportive Resources

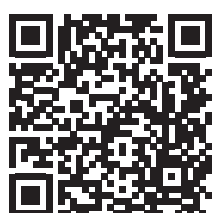
www.yourunion.net/support

Reporting Concerns within the University

You can report any **non-academic conduct issues** to [studentconduct@](mailto:studentconduct@st-andrews.ac.uk).
Alternatively you can report **conduct concerns** to [theasc@](mailto:theasc@st-andrews.ac.uk) using the subject 'Support, Report'.

You can make an **anonymous report** about any issue including academic issues, using the [report & support function](#)

You can also report **any concerns** via Student Voice which is accessed via Galen or Solas.



Scan for a full
guide to University
support services

Med Support

The **Med Support** team are here to help with any matters impacting on your academic experience.
Contact us on: [medsupport@](mailto:medsupport@st-andrews.ac.uk)