

Bulletin update 26/02/24 – Catering

The **online delivered catering booking service** (<https://resbus.st-andrews.ac.uk/WebCatering/home>) **will be unavailable from Friday 1st of March until est. Monday 4th March.** This is to allow time to configure the application to use the new Oracle account codes rather than the current Aptos account codes which are entered and validated when placing your booking. When the booking platform resumes on Monday 4th of March you will need to enter your new Oracle code.

The required Aptos detail code 4083 for delivered catering bookings will be replaced with Oracle detail code 434102. **An example code is 10293-434102-LTMEETXX.** So, no '1-' at the beginning and each segment is separated with a hyphen (-). You'll also notice the detail code now appears in the middle of the account string rather than at the end. Structure in Oracle is cost centre, detail code then analysis code. **The cost centre will have 5 characters, detail code 6 characters (always 434102) followed by the analysis code which will be 8 characters long.**

From the 1st of March the following should be noted -

- **If you have already placed a booking which has a delivery date after the 29th of February,** then the Catering Team ([@Catering central enquiry point](#)) will update your Aptos account code with the Oracle equivalent. Please contact them if you want to double check the new Oracle debiting code for your booking.
- If you need to place a booking while the online delivered catering website is unavailable, then please email [@Catering central enquiry point](#) with your requirements. **This is for placing a booking during this timeframe and not the delivery of the order.**
- **All catering deliveries scheduled between 1st March to and including 4th March will be unaffected. This work/downtime will not impact them.**
- You will need to enter a valid Oracle account code when placing a delivered catering booking. This being the case whether you make the booking online or contact the Catering Team directly.
- Oracle detail code 434102 needs to be present in your account code when placing the order.
- We will email you when the online delivered catering website is back up and running again. Estimated to be Monday 4th March.