

LT Service Portfolio

Information Security and User Management

Support for info security issues from data management to identity and access control

- Information security implementation strategy management
- Information security policy management
- Information handling
- IT asset management
- System management
- Identity and access control
- Business continuity
- Guidance on use of computers
- User inductions
- Staff photographs
- The staff database
- SeReS
- Medicine CFS data management
- MedInternal data management

Teaching Support

Support for UG & PGT teaching systems and events

- Teaching resource data management
- Galen
- Solas
- Lecture capture
- Video library
- Student created videos
- Clinical skills teaching support
- Comm skills teaching support
- Anatomy teaching support (inc DR facility)
- Medical image library
- Interactive teaching systems
- Interactive learning resources
- Volunteer patient support
- Simulated patient support
- External tutor support
- Bequest process support

Assessment Support

Support for the school assessment processes

- Assessment data management
- Speedwell software
- OSCE event support
- APE event support
- Portfolio review event support
- Dissertation support
- External examiner support

Admissions Support

Support for the school admissions and exit process, and student records

- Admissions data management (inc. case files and data transfer etc)
- MMI event support

Digital Communications

Support for digital communications & digital media production

- Digital communication data management
- Digital media production
- The school website
- School related websites
- MedHandbook
- Flying Start (BSc) and launchpad (ScotGEM)
- Digital signage
- Video conferencing
- PC based teleconferencing (skype etc)

IT Facilities and Event Support

Support for general school facilities, systems, and events

- Desktop config and support - PC
- Desktop config and support - MAC
- Desktop backups
- Printing and scanning
- Equipment loan
- Teaching rms and presentation facilities
- Ad-hoc event support

Research Support

Support for research activities

- Research data management
- The postgraduate database
- The research database
- Research systems
- The coding room facility

Consultancy and New Developments